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DISTRICT ATTORNEYS OFFICE, DISTRICT 21
Cleveland, Garvin and McClain Counties
State of Oklahoma

July 7, 2021

I would like to take this opportunity to recommend Adriana Luna as a Project Manager/Consultant to your agency.

I am an Assistant District Attorney for District 21 in Oklahoma where I serve as head of the Civil Division. In this capacity, I provide legal representation to the various elected officials of Cleveland County on a variety of issues and am called upon when serious problems arise that may require legal intervention. It is in this role that I became acquainted with Ms. Luna.

In July of 2019, Cleveland County switched its software system from ProPO to the Munis system offered by Tyler Technologies. The transition did not go as planned and serious issues arose which essentially prevented Cleveland County from being able to operate as the system controlled all accounting and bookkeeping functions. I was asked to get involved after approximately three (3) months of failures on the part of the then Project Manager. I immediately asked that the current Project Manager be removed and demanded that Tyler Technologies provide us with its best Project Manager in order to get the County operational. This is when I had the pleasure of meeting Ms. Luna who was the replacement Project Manager assigned by Tyler Technologies to clean up the mess and to get the County back on track. To say that she lived up to the hype is an understatement.

Over the ensuing months, Ms. Luna was able to effectively and efficiently coordinate the transition, rectify past mistakes, maintain effective communication and at all times maintain her composure and professionalism even when forced to deal with pent up frustrations of officials who felt overwhelmed with the various issues. If asked to identify the main change that led to the project being saved, I would without hesitation state Ms. Luna.

She is a true professional and a pleasure to work with. Since leaving Tyler Technologies and beginning her company, Personal Legend, LLC., Cleveland County has continued to avail itself of her services. She continues to excel in all regards and play a significant role in Cleveland County operations. She will serve you well and you will truly enjoy the results which she will bring to your organization.

If you have any other questions, please feel free to contact me at (405) 573-1363.

Sincerely,

James B. Robertson

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